**DIALOG 1: ENGLISH AT THE AIRPORT | Questions and answers**  
  
*Choose the correct QUESTION for the ANSWER that's given. What did the person ask to get this answer?*  
  
1) **QUESTION:**

1. Are there any direct flights to Dallas?
2. How much is a ticket to Dallas?
3. How long does the flight to Dallas take?

**ANSWER:** No, you'll have to transfer either in Chicago or Kansas City.

2) **QUESTION:**

1. How early should I check in?
2. How much do I have to pay for the extra bag?
3. Where's the lost-and-found office?

**ANSWER:** It's right there, next to that restaurant.

3) **QUESTION:**

1. Can I go into the bathroom?
2. Where can I get a coffee around here?
3. Where's the ticket office?

**ANSWER:** I'm sorry, this bathroom is being cleaned.   
  
4) **QUESTION:**

1. Where's the lost-and-found office?
2. How much do I have to pay for the extra bag?
3. How long is the delay?

**ANSWER:** $75.   
  
5) **QUESTION:**

1. How long is the delay?
2. Has the flight been cancelled?
3. What time is it?

**ANSWER:** 2 hours.   
  
6) **QUESTION:**

1. How long is the delay?
2. When does the flight to Bangkok leave?
3. What time is it?

**ANSWER:** At 2:00 PM.   
  
7) **QUESTION:**

1. Is this the departures area?
2. Is this the arrivals area?
3. Is this the lost-and-found office?

**ANSWER:** No, this is the arrivals area.   
  
8) **QUESTION:**

1. Where are the lockers?
2. How much does a locker cost?
3. Where are the luggage carousels?

**ANSWER:** It's $10 per 24 hours.   
  
9) **QUESTION:**

1. Can I buy a ticket here?
2. How long is the delay?
3. Is this the gate for flight 234 to Madrid?

**ANSWER:** It was. The gate has been changed to 44D.   
  
  
10) **QUESTION:**

1. How much carry-on luggage am I allowed?
2. How many bags can I check?
3. Where can I pay for the extra bag?

**ANSWER:** You can bring one small bag on the plane with you. 

**DIALOG 2: At the hotel** (Requesting things, letting someone know there is a problem)

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*Choose the correct words/phrases to complete the conversation between a hotel guest with the hotel reception clerk:* 

**GUEST:** I can't open the window in my room. It seems to be (1) \_\_\_\_\_\_\_\_\_\_\_\_.

1. struck
2. stocked
3. stuck

**CLERK:** I'll get (2) \_\_\_\_\_\_\_\_\_ to take a look at it. Anything else, Sir?

1. something
2. someone
3. some

**GUEST:** Yes, how much is the beer in the mini bar? I couldn't find a (3) \_\_\_\_\_\_\_\_\_.

1. listed
2. price list
3. bill

**CLERK:** Let me (4) \_\_\_\_\_. It's $5 a bottle.

1. take
2. check
3. get

**GUEST:** $5? Thank you. And, could you tell the people in the room next to us to (5) \_\_\_\_\_\_\_ at night? They were screaming all night and we couldn't sleep.  

1. be quiet
2. quiet
3. silence

**CLERK:** Absolutely, Sir. Sorry for the (6) \_\_\_\_\_. I'll ask them to keep the noise down. Anything else?

1. interest
2. importance
3. incovenience

**GUEST:** No, I think that's it... What time do we have to (7) \_\_\_\_\_\_\_ tomorrow?

1. check it
2. check out
3. part

**CLERK:** You'll have to leave your room by 12:00 PM.

**GUEST:** OK. Can we (8) \_\_\_\_\_\_\_\_ it to 14:00 PM?

1. expand
2. express
3. extend

**CLERK:** I’m sorry, Sir. I’m afraid not. But if you still have other activities outside the hotel, you can keep your (9) \_\_\_\_\_\_\_\_\_ here.

1. luggage
2. locker
3. room

**GUEST:** And is there somewhere we can (10) \_\_\_\_\_\_\_\_\_\_\_\_\_ until the evening?

1. hang out
2. sleep
3. leave our bags

**CLERK:** Yes, you can leave them in our storage room.

Source: <http://www.learnenglishfeelgood.com/travelenglish/index.html>

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